



Community funding of a new CT scanner

2015 (November) – Day 1, Q4

Medical Leader	✓
Medical Expert	
Communicator	•
Advocate	•
Scholar	
Professional	
Collaborator	•
Manager	•

You are a Fellow who is supporting a regional hospital's DMS on short-term secondment at a small outlying hospital of 30 beds. It serves a population dominated by retired people who are, on the whole, reasonably affluent. They are also articulate, and there is considerable dissatisfaction with the long delays they face in obtaining CT scans from the Base Hospital. There is no private provider of CT services in your town. You have been made aware of the long waiting times and are awaiting a response from the Head of Department for Medical Imaging at your Base Hospital, as to what can be done to improve the situation.

A community committee has apparently been formed in response to widespread dissatisfaction with the long delays, which resulted in a community group forming to "take control of the situation". You are unaware of this until their representatives come to see you with a proposal to fund a local CT scanner. They have done considerable background work; they have lobbied for local political support, contacted manufacturers for an indication of the likely cost, and begun submitting funding applications for grants to charitable trusts and service organisation. They present to you in a somewhat jubilant mode, as they already have promises of funding for the majority of their estimate of the cost.

Questions:

1. Outline your approach to resource planning in this scenario?
2. How would you manage the governance of this project?
3. How would you manage community expectations?

Guidance for Censors

	Knowledge	Skills	Attitude/Behaviour
Meets standard 3	<ul style="list-style-type: none"> Understands challenges/risks of small volume service provision in outlying areas, including quality assurance issues, staff availability/skills, cost implications Understand impacts of distance from services on access, utilisation, health outcomes Understands implications of CT scan installation – esp wider resource implications (facilities, workforce, maintenance, operational sustainability), impacts on clinical practice 	<ul style="list-style-type: none"> Demonstrates awareness of group facilitation skills and can outline approach to meeting community group, eg need to listen respectfully, clarify issues and expectations, acknowledge needs and achievements, provide relevant and useful information and explanations, achieve ongoing engagement in a process to develop a realistic, reasonable plan for appropriate services Demonstrates skills in preparing for media and political interest Demonstrates understanding of strategic service planning processes Demonstrates understanding of business case preparation processes 	<ul style="list-style-type: none"> Able to identify both short-term and long - term issues Able to identify and evaluate both benefits and risks of local vs regional service provision Able to identify who needs to be involved in development of an appropriate plan and to consider how to engage the right team of people Able to consider community/consumer perspectives and clinical/service perspectives in a balanced way Shows awareness of possible impacts of own semi-retired status on responses to and decision-making about a retiree community's needs